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NABIP Applauds Senate Push for Clarity on Medicare Advantage Network Disruptions

Washington, D.C. – The National Association of Benefits and Insurance Professionals (NABIP) today voiced strong support for renewed congressional attention to Medicare Advantage network disruptions following the [letter from Senators Wyden and Warner](#) urging greater transparency and accountability from the Centers for Medicare & Medicaid Services (CMS). NABIP emphasized that seniors, individuals with disabilities, and the licensed agents and brokers who support them deserve clear, timely information when providers leave Medicare Advantage networks mid-year.

“Senators Wyden and Warner’s letter highlights what our members have seen all year. Medicare Advantage network instability is now a widespread problem that harms seniors, burdens caregivers, and leaves agents and brokers without the information they need. When providers leave a network mid-year, seniors lose continuity of care and access to treatments they depend on, and agents are not given timely or clear information to help them,” said Jessica Brooks-Woods, CEO of NABIP.

“We support the call for clarity. The criteria for ‘significant network changes,’ Special Enrollment Periods, and carrier and CMS responsibilities must be transparent and publicly available. NABIP is ready to work with CMS and Congress to strengthen communication and consumer protections. Seniors deserve stability, transparency, and informed choice, and we will continue advocating for these principles.”

NABIP urges policymakers to uphold the protections reflected in the [NABIP Healthcare Bill of Rights](#), which affirms that every American deserves informed choice, transparent communication, continuity of care, and trusted professional guidance from licensed agents and brokers. These core principles are essential to ensuring seniors receive timely information and reliable access to care when Medicare Advantage networks experience significant disruption.

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About NABIP

The National Association of Benefits and Insurance Professionals (NABIP) is the preeminent organization for health insurance and employee benefits professionals, representing more than 100,000 licensed agents, brokers, general agents, consultants, and benefit specialists across America. NABIP advocates for policies that promote access to affordable, high-quality health coverage and provides professional development through more than 150 local chapters nationwide.